



## VETERINARY CONSENT FORM

### OWNER'S DETAILS

Name			
Address			
Postcode			
Telephone		Mobile	
Email Address			

### DOG'S DETAILS

Name		Breed	
Sex		Colour	
Date of Birth		Last Vaccination/ Titre Test Date	
Insured	Yes / No	Insurance Company	

I/we declare that I am/we are, the legal owner(s) of the pet named above. Also, the information completed on this form is correct. Furthermore I/we have, read and fully accept Greenstead Green Canine Hydrotherapy terms and conditions printed overleaf.

Print Name:

Signed:

Date:

### VETERINARY PRACTICE TO COMPLETE/SIGN

Veterinary Surgeon		Practice Name	
Address			
Postcode			
Telephone		Email	
Summary of the dog's condition, pre-existing conditions, areas of caution, comments etc:			
Details of current medication:			
In my opinion, the animal named above, is of suitable health to undergo hydrotherapy/physiotherapy services.	Vet Signature:	Print Name:	Date:



### TERMS AND CONDITIONS OF BUSINESS

All pets treated at Greenstead Green Canine Hydrotherapy (GGCH) require a signed and dated veterinary consent form which will be valid for 6 months. Please bring this with you on your first appointment.

All treatment therapies including those to be part of an insurance claim must be paid for in full on the day of treatment.

Whilst every care is taken to ensure the safety of dogs undergoing treatment, all dogs remain the responsibility of the owner.

We require 24 hours' notice of cancellations, by telephone or in person only. If cancellation is less than 24 hours before your appointment, then the full fee will be payable.

Please ensure that you provide vaccination/titre test information prior to your first session.

Please do not feed your dog for at least 3 hours before your hydrotherapy/physiotherapy session and ensure that they have been toileted before arrival.

Please ensure that your pet is as clean and as mud free as possible.

Any fouling on site, must be cleaned up by the owner. If the pool is fouled, an additional fee of £25 will be charged due to extra cleaning and possible pool closure.

GGCH reserves the right to refuse treatment to any dog. If your pet has an infectious or contagious condition or is in season, we will be unable to treat your dog, therefore, please contact us to reschedule the appointment when the condition is healed or season has finished.

When visiting, all persons are strongly advised to wear clean sensible shoes with non-slip soles, as the floor in the pool room can become very wet during pool sessions! We may ask you to wear shoe coverings which will be provided.

GGCH cannot be held responsible for any loss/injury, to any person or animal whilst on the premises.

When not undergoing treatment, dogs must be kept on a lead/under control at all times.

Vehicles and contents are parked at owner's own risk.

GGCH will hold customer details and treatment records on file for legitimate business purposes only.

GGCH reserve the right to use video/photographic equipment during hydrotherapy/physiotherapy sessions and may use the footage for legitimate business purposes only.

GGCH cannot be held responsible for any deterioration of your pet's condition nor any new condition whilst receiving treatment at our Centre.

Please bring at least two drying towels and a warm coat for your pet's journey home. We ask you to bring your own towels because our pets find comfort in the scent of their home environment, therefore remain in a relaxed state after their treatment.

GGCH may offer other treatments alongside hydrotherapy to include, Physiotherapy, Whole Energy Body Balance (WEBB), Pulsed Magnetic Field Therapy (PMFT) and Photobiomodulation (PBM) therapy to aid your pet's healing.

Greenstead Green Canine Hydrotherapy, Laurel Cottage, Grange Hill, Greenstead Green, Halstead, CO9 1QZ

Telephone: 01787 581263

Email: [info@gghydrocentre.co.uk](mailto:info@gghydrocentre.co.uk)

Web: [www.gghydrocentre.co.uk](http://www.gghydrocentre.co.uk)